

## Integrated Care Programme

---

### **Better Care Fund Metrics**

The Better Care Fund templates finalised in November 2014, set trajectories for a range of nationally set metrics:

- Rate of emergency admissions
- Permanent admissions to care homes
- Reablement (proportion still at home after 91 days)
- Delayed transfers of care
- Emergency readmissions after 28 days
- Patient Experience

The system was also required to agree some local metrics. Buckinghamshire added:

- Patients >65yrs old discharged to the same address from which they were admitted
- Occupied bed days

The key messages from the attached data (for quarter one) are:

1. Emergency admissions across all providers are up against plan
2. Admissions to care homes are very low
3. Reablement is improving

HOWEVER, other key pieces of information are necessary to provide further context:

- Emergency admissions are also, more significantly, up in terms of cost – actual expenditure is £1.7m over plan in Q1
- Whilst admissions to care homes are low, the cost of care home placements is rising and the volume and cost of packages of care at home are also rising significantly

# BUCKINGHAMSHIRE...*better together*

Name	Definition			Q1	Q2	Q3	Q4
Emergency Admissions	Total non elective admissions in to hospital (general & acute) all age	Target		12,984	13,082	14,295	
		Actual		13,477 (3.8%)			
Care Home Admissions	Permanent admissions of older people (>65) to care homes	Target	697	232			
		Actual		28			
Reablement	Proportion of people (>65) still at home 91 days after discharge from hospital into reablement services	Target	86%				
		Actual	72% (14/15)	Measured at end of Q4			
Delayed Transfers of Care	Delayed transfers of care (delayed days) from hospital	Target	1872	468	468	468	468
		Actual		500			
Patient Experience (social care)	Overall satisfaction of people who use services with their care and support	Target		60%	60%	60%	60%
		Actual		63%			
Patient Experience (health)	Friends and Family Test	Target		95%	95%	95%	95%
		Actual		98%			
Patients Discharged to Same Address	Local metric:	Target		11,989	12,076	12,282	
		Actual		11,949			
Occupied Bed Days	Local metric:	Target		Metric in development			
		Actual					

## TECHNICAL NOTES

**Emergency Admissions:** actual numbers of emergency admissions for all providers paid for by Buckinghamshire CCGs. The targets are derived from activity the same quarter the previous year, + growth, - the 1.6% target reduction.

**Care Home Admissions:** the number of clients aged over 65, permanently admitted to a residential or nursing care home funded by the local authority per 100,000 population.

**Reablement:** the proportion of people aged over 65, who are still at home 91 days after discharge from hospital to reablement services. It is measured as a snapshot in Q4 each year.

**Delayed Transfers of Care:** number of delayed transfers of care (NHS/Social care/Joint) as reported on UNIFY. All the days are added and then divided by the population to produce a rate per 100,000 population.

**Patient Experience (health):** the Friends and Family Test. The figure given is for Buckinghamshire Healthcare NHS Trust Inpatient Services and it is the 'recommended' percentage. The response rate remains low.

**Patient Experience (social care):** the monthly measurement of overall satisfaction of clients with their social services provision.

**Patients Discharged to Same Address:** local metric used to measure the impact of efforts to minimise the number of people being discharged to some kind of care facility straight from hospital without their needs being assessed in their home environment. It covers all providers for the 2 CCGs and is derived from SUS data. This information has only recently been looked at so further refinement may be necessary.

**Occupied Bed Days:** at present this metric has not been fully developed but discussions to confirm how it will be measured and with what target continues.